



## 2nd International Conference

on Governance and Service Delivery in Developing Economies

22-26  
October  
2019

2019 Theme: Accountability, Innovations, and Quality Public Services Delivery

Uganda Management Institute is pleased to announce the Call for Papers for the 2nd International Conference on Governance and Service Delivery in Developing Economies. The Conference is scheduled for October 22-26, 2019 at Uganda Management Institute in Kampala, Uganda. The conference will provide an opportunity for scholars, students and practitioners from diverse disciplines of public management to explore avenues for improvement of accountability, innovation and quality of service delivery in developing economies.

### Conference sub-themes

Public Sector Reforms	Governance & Sustainable Development Agenda	Performance Management, Monitoring and Evaluation	E-Governance	Addressing Persistent Corruption	Education Leadership and Management
<ul style="list-style-type: none"> <li>• Post-new public management order</li> <li>• Developmental states and protectionism</li> <li>• Sustainable public service systems</li> <li>• Value systems that underpin public service delivery</li> <li>• Performance of public sector workers</li> <li>• Emerging alternative public service systems</li> <li>• 21st century issues in local government</li> <li>• Local economic development</li> <li>• Managing cross-border human resources</li> <li>• Public procurement management</li> <li>• Marketization of African economies</li> <li>• Migration/refugee management</li> <li>• Private sector capacity building</li> <li>• National debt management</li> <li>• Governance of oil and other natural resources</li> <li>• Developing economies through tourism</li> <li>• Economic transformation in public administration</li> <li>• Democracy and building citizen-state relationships</li> <li>• Citizen empowerment and citizen driven accountability</li> <li>• Citizen entrepreneurial role in public service provision</li> </ul>	<ul style="list-style-type: none"> <li>• Institutions for implementation of SDGs</li> <li>• 2030 agenda for sustainable development</li> <li>• Implementation of Africa agenda 2063</li> <li>• Food security and agricultural financing</li> <li>• Social identities,- gender equity and inclusive growth</li> <li>• Monitoring &amp; Evaluation of SDGs</li> <li>• Transformative leadership in SDG implementation</li> <li>• Conflict resolution in the development process</li> <li>• Green development and environmental sustainability</li> <li>• Peace and Security</li> <li>• NGOs, social movement &amp; citizen driven service delivery</li> <li>• Youth empowerment and employment innovations</li> <li>• Public, private partnerships</li> <li>• Human rights protection and access to justice</li> </ul>	<ul style="list-style-type: none"> <li>• Measuring performance of the 21st century worker</li> <li>• Competence based performance management</li> <li>• Systems oriented performance management</li> <li>• Human resource development practitioners in changing organizational contexts</li> <li>• Citizen driven monitoring and evaluation processes</li> <li>• Young evaluators and capacity building for monitoring and evaluation</li> <li>• Gender and equity in performance management</li> <li>• Impact-based evaluation of public services</li> <li>• Evaluations in CSOs</li> <li>• Utilization-focused evaluations</li> <li>• Equity-based evaluations</li> <li>• Whole government evaluations</li> <li>• Knowledge management</li> <li>• Evaluation capacity in African countries</li> <li>• Performance-focused incentive schemes</li> <li>• Use of evidence from evaluations</li> </ul>	<ul style="list-style-type: none"> <li>• ICT in service delivery</li> <li>• Educational institutions and e-services</li> <li>• Management of cybercrime</li> <li>• Mobile money and mobile banking</li> <li>• E-service delivery in social sectors</li> <li>• e-management</li> <li>• Use of social Networks in service delivery</li> <li>• E-governance implementation capacity</li> <li>• E-governance policies and regulations</li> <li>• Strengthening data governance systems</li> <li>• The political environment of social media</li> <li>• Social media and social development</li> <li>• E-economy management</li> <li>• ICT for youth and children</li> </ul>	<ul style="list-style-type: none"> <li>• Political economy of corruption in Africa</li> <li>• Anti-corruption &amp; accountability reforms</li> <li>• Socio-economic cost of corruption</li> <li>• Measurement of corruption</li> <li>• Strategies to fight corruption</li> <li>• Ethics &amp; integrity systems in organization</li> <li>• Institutional dilemmas in management of corruption</li> <li>• Citizen driven anti-corruption models</li> <li>• Ethical integrity and professional standards</li> <li>• Anti-corruption incentive systems</li> </ul>	<ul style="list-style-type: none"> <li>• Education for sustainable development</li> <li>• Education quality and service delivery</li> <li>• Monitoring and evaluation of teaching in higher institutions of learning</li> <li>• Educational standards, quality and equity</li> <li>• Innovative teaching and learning methodologies</li> <li>• Policies for professional development in higher institutions of learning</li> <li>• Managing universities</li> <li>• Scholars in the market</li> <li>• Financing higher education</li> <li>• Internationalization of education</li> <li>• Role of universities in policy development and management</li> <li>• Early childhood development</li> <li>• Issues in privatization of education</li> <li>• Management of education reforms</li> <li>• Ethics and professionalism in education</li> <li>• Partnerships in higher education institutions.</li> </ul>

#### Important Dates and time lines

Call for papers September 30, 2018  
 Abstract Submission: December 30, 2018  
 Abstract Acceptance Notification: January 30, 2019  
 Full Paper Submission: May 30th, 2019  
 Paper Acceptance Notification: June 30th, 2019  
 Deadline for Registration: August 30, 2019

#### Procedure for Registration & Paper Submission

Submit your abstracts, papers, registration forms, and inquiries to: [conferenceumi@gmail.com](mailto:conferenceumi@gmail.com).  
**Secretariat Contacts**  
 Ms Harriet Mpakubi: Tel. +256 772183612, Email: [hmpakubi@gmail.com](mailto:hmpakubi@gmail.com)

#### Conference Registration Fees Delegate

International participants: US \$ 350  
 Local participants (Uganda): US\$ 200  
 Students :US\$ 100